



Security Solution for Factory Experiencing Shrinkage & Suspecting Internal Theft

The Situation. A factory in the Eastern Seaboard which manufactures and assembles metal parts. The factory operates on a 24-hour basis. The factory had been experiencing regular shrinkage (loss of goods) and suspected internal theft. Factory management wanted to improve security to reduce / stop its losses, but could not afford additional security officers or security systems. At this time the Factory had ten security officers divided into two groups of five officers per 12-hour shift. Security posts were

- 1) Front Gate to provide access control for staff, guest and visitors on entry and exit
- 2) Delivery Gate to log in and out and check trucks delivering and transporting the factory's goods.
- 3) Loading Dock to observe the download of raw material and the upload of parts onto trucks
- 4) Roving Patrol Officer to conduct periodic checks of the entire premises and facilities
- 5) Security Shift Supervisor.

The Factory also had a CCTV system consisting of 16 cameras positioned to observe the two gates (pedestrian and vehicular) and around its perimeter.

The Solution. After assessing the security needs and determining the most likely point(s) of internal theft and how the factory's goods were wrongfully leaving the premises, Securitas designed a Security to:

- Reduce the manned security presence by 2 security officers per shift – the roving patrol officer and the shift Supervisor.
- Added Mobile Security Patrols consisting of two senior experienced security officers who arrive in a highly marked Securitas vehicle at varying times throughout the day and night shift. Once on site the roving patrol conducts a patrol of the facilities and premises and checks security at the fixed posts.
- Added 20 x CCTV cameras and DVR video footage capturing unit. Three new cameras were positioned at the fixed guard posts so security officers knew their actions were being monitored / observed and recorded; the remaining 17 cameras were positioned inside the premises to observe the off-loading of deliveries, storage areas, and the up-loading of shipments.



Securitas Mobile Patrols



- Added 2x Walk-Through Metal Detectors and all staff leaving departing were required to pass through the Detector prior to departure.

The Savings. The monthly cost reduction of two fixed roving patrol officers covered the monthly rental fee of the 20x CCTV cameras and DVR and Walk-Through Metal Detectors. A fraction of the cost of one of the removed fixed Supervisor posts compensated for the added Mobile Patrols. In total the Factory's monthly cost for security was reduced by 12%.

Success. The Factory now has a more robust security program with the introduction of added CCTV coverage and additional security system, and a more visible (and formidable) Mobile Security presence. The Factory's staff did not see a cut in security; instead they saw an increase in management's focus on security with the addition of numerous CCTV cameras and regular Mobile Security patrols walking the factory lines. To date shrinkages have stopped.